COVoice and COVoice Express
PMS Setup

VSR *cti*ideas@work

MITEL
SX-50
SX-100/200 Analog
SX-200D G1000-G1001

VSR *cti*ideas@work
COVoice
COVoice Express

PMS
Property
Management
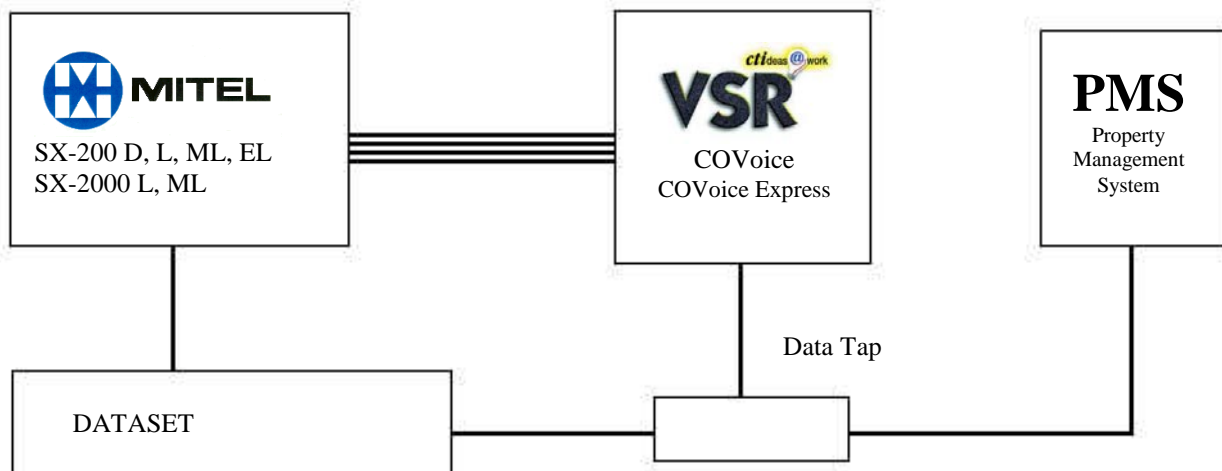System

DIRECT CONNECT
Note: Null Modem Adapter may be required on RS-232 link between COVoice and PMS systems

MITEL
SX-200 D, L, ML, EL
SX-2000 L, ML

VSR *cti*ideas@work
COVoice
COVoice
Express

PMS
Property
Management
System

DATASET
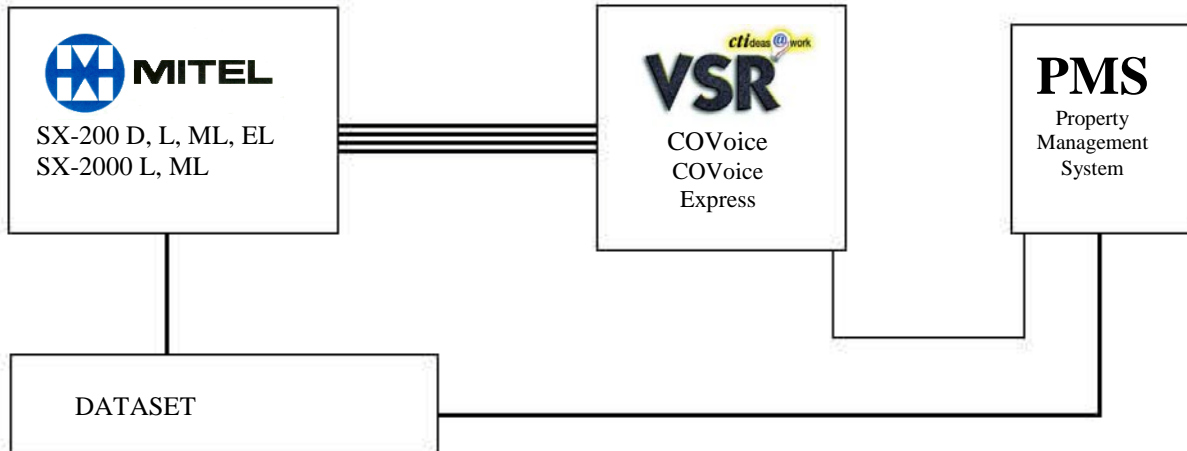
DIRECT CONNECT VIA 2 SERIAL PORT FROM THE PROPERTY MANAGEMENT SYSTEM
Note: Null Modem Adapter may be required on RS-232 link between COVoice and PMS systems

MITEL
SX-200 D, L, ML, EL
SX-2000 L, ML

VSR *cti*ideas@work
COVoice
COVoice Express

PMS
Property
Management
System

Data Tap

DATASET

MONITOR MODE
COVoice/COVoice Express uses Data Tap to monitor PMS protocol