

CommPoint Guest Center™

Integrated Telephone, Unified Messaging/Voicemail,
Wakeup Call, IVR/Automated Attendant, PMS
Integration and Call Accounting platform.



Cloud-based Hosted Communications Platform for Hotels



BENEFITS



Enhance the Guest Experience

Guests enjoy HD Voice quality to access advanced features of communicating with the hotel staff and services. Customized content can be programmed on the guest phone.



Reduce Expenses Increase Profits

Significantly lowers your monthly phone bills. Eliminates all new and future expensive system purchases, as well as repair and maintenance costs. One bill from one company.



Keep Existing Room Phones

You can reuse your existing analog phones to leverage your current investment. We also offer new phones.

Designed specifically for your hotel



Mobility

Our app enables the staff and management to answer, transfer and place calls anywhere, anytime on any device.



Reliability & Redundancy

Benefit from the enhanced reliability and redundancy of a cloud-based solution. Our platform includes disaster recovery and E911 functionality.



Fully Featured

Enjoy a feature-rich, future proof solution where upgrades are included and automatic. We provide you the entire solution.



VSR Network Technologies, LLC
www.vsrnt.com +1 800-967-4877



Hospitality Features



- Analog phone support (Reuse existing room phones)
- API Integration
- Auto Attendant
- BLF/DSS
- Call Accounting with posting to PMS system
- Call Blocking
- Call Forwarding
- Call Parking
- Call Pickup
- Caller ID (Incoming, Outgoing & Analog phones)
- Concierge Services
- Conferencing
- Cordless phone support
- Day/Night Mode Switching (Manual or Time controlled)
- Day/Date/Custom Call Routing
- Department Calling
- Dial-by-Name Directory
- Dial-In Conferencing Bridge
- DID Inbound Number Assignment
- Disaster Recovery Call Routing
- Do Not Disturb
- E911 Alert when called from Guest Room
- E911 Emergency Assistance (Without having to dial 9)
- Employee and Department Routing
- Fax to Email PDF forwarding
- Find Me/Follow Me
- Guest Informational Recordings
- Guest Name Display
- Hold Music and Custom Messages
- Interactive Voice Response (IVR)
- Intercom Groups
- Local or International Telephone Numbers
- Maid Location and Status
- Manual Line/Ringdown circuits (Pool, elevator, etc)
- Message Waiting Indicator
- Mobile App - iOS and Android support
- Mobility
- Multi-Level Auto Attendant
- Multiple Devices On One Extension
- Paging
- Paging Groups
- Personal Parking
- Phone Alerts
- PMS Integration
- Prepend (Caller ID functionality)
- Presence Across Multiple Devices
- Remote Phone Use
- Ring (Hunt) Groups
- Room Condition
- SIP Phone Support
- SmartPhone App support
- Softphone Support
- Speed Call Key Info Lines
- Time of Day Call Routing
- Virtual Number – Conditional Forwarding
- Visual (On Screen) Voicemail
- Voicemail to Email forwarding
- Wake Up Calls (Escalation and Audit trail)
- 800 Numbers / Toll Free Numbers
- 900/976 Blocking